

Parking Consultation

23 September to 3 November 2019

Consultation Responses

Written responses submitted by email or letter for consideration as part of the analysis.
See the consultation report for a full summary of feedback.



Please ask for: Mrs H Ball
Tel. Direct: 01743 257650
My Ref: HB/01

Parking Consultation
Shropshire Council
Shirehall
Abbeyforegate
Shrewsbury
SY2 6ND

29 October 2019

Dear Sirs

Amendments to Shropshire Council's Parking Strategy

Please accept this as Shropshire Council's response to the Amendments to Shropshire Council's Parking Strategy Consultation.

Proposal 1

We do not see that this has any direct impact to Shrewsbury, therefore it is not appropriate for us to comment

Proposal 2

We see that this proposal should be relevant to any resident with on-street parking permits to be able to use nearby carparks.

Proposal 3

We recognise the importance of the provision of loading bays as crucial in a town like Shrewsbury where in a large majority of cases deliveries is to the front of store. There are deliveries outside the core trading hours and the introduction of the Traffic Regulation Order in Pride Hill has meant that there are potentially more deliveries outside the delivery embargo period. Having said that we believe that loading bays are crucial for maintaining a vibrant early evening and night-time economy allowing for those less mobile residents to be able to enjoy restaurants and cafes without the difficulty in walking from car parks.

We would respectfully suggest that the loading bays are only for that specific use between 6.00am – 6.00pm.

Proposal 4

Whilst reference to the rationale for the change of policy is based on problems in Bridgnorth, we see that this policy should be county-wide, for we believe inevitably Parking Schemes will be rolled out further. Naturally we are keen that town centres remain vibrant and vital with many living within their confines.

Therefore relaxation of such arbitrary policies can go some way to providing flexibility. We believe the key to this is the involvement of the Local Councillor who has more detailed knowledge of their area.

Proposal 5

We recognise that car parks in Shrewsbury are vital to not only those who live there but also those that work there and whilst we would always wish to encourage greater use of the Park & Ride facilities for the latter we have to acknowledge that some centrally based workers do need their vehicles closer to their place of work. In amalgamating the maximum allocations into one joint allocation we would not wish to see either groupings disadvantaged.

Proposal 6

Whilst reference to the rationale for the change of policy is based on problems in Ludlow, we see that this policy should be county-wide as there are holiday lets in other town centres.

Proposal 7

We are in agreement that there needs to be parity across parking arrangements throughout Shrewsbury. We have fought hard for the multi-storey to have extended hours of operation to support the early evening and night-time economy. It would seem false economy to have that extended time period but patrons chose to park elsewhere because parking charges cease at 6pm.

Yours sincerely

A handwritten signature in black ink, appearing to read 'H Ball', with a horizontal line underneath.

Helen Ball BA (Hons) FILCM
Town Clerk

Church Stretton Town Council Response to Shropshire Council
Consultation on Proposed Changes to the new Parking Strategy

Agreed on October 15th 2019

- 1. Introduction:** Shropshire Council introduced a new Parking Strategy in January 2019, which has been substantially implemented. An initial consultation was undertaken in May and in September, the Cabinet gave authority to the Executive Director of Place, in consultation with the Cabinet Member for Highways and Transport, to implement some amendments. The Council is now undertaking a Consultation on seven specific elements of the Strategy. These relate mostly to loading bays, resident parking permit schemes, season ticket schemes and holiday let annual tickets.

In large part, none of these proposed changes will not apply in Church Stretton. Victoria House has an annual permit but will be unaffected by the proposed changes.

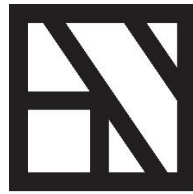
- 2. Church Stretton Issues:** However, the consultation wrongly states that in all car parks, there is the facility to pay by cash, card or phone. In an unannounced trial in January, the Council instituted a payment only by phone scheme at Crossways Car Park, by bagging up the cash machine. This was done against the advice of the Town Council, which argued, on the basis of experience, for a low-cost season ticket only scheme to increase usage. When asked for feedback in May, the Town Council requested a cessation of the trial, on the compelling grounds that phone reception at that location is variable and many local residents are uncomfortable with non-cash means of payment. The cash machine remains bagged and, as predicted, the car park is only occasionally used by a coach.

The central main car parks are well used but recurrent faults with the cash machine in the largest car park is a continuing source of irritation. The same applies to the long term delay in re-designing and re-surfacing these central car parks, which have been endlessly patched up and on which all parking bays, including disabled parking bays, have long been obliterated.

- 3. Other Issues:** The Council would also welcome clarification on the “Pop and Shop” provision. As reported in the local press, Ludlow Council is concerned about the possible reduction in the length of free parking time allowed. The current understanding is a free parking time of five minutes and a legal latitude of a further ten minutes, before sanctions can be applied. Any reduction of this 15-minute latitude would render the concession meaningless.

As previously argued, the Town Council would welcome some say in the day a week free parking generously offered by Shropshire Council to benefit local traders. The insistence on free parking on a Sunday is of little benefit to the local independent traders in this town, the vast majority of whom are closed on a Sunday. On that day, the car park is filled with visitors coming to walk and cycle, who would in no way be deterred by the reasonable car park charges.

The other more pressing parking issue is the increasing frequency of overflow parking in residential streets when Cardingmill Valley car parks are full. Three months ago, the interim Head of Transport offered to set up a meeting to address this issue but that meeting has still to be convened.



SHREWSBURY BUSINESS IMPROVEMENT DISTRICT

Response To Shropshire Council Proposals To Parking Strategy

Specifically:

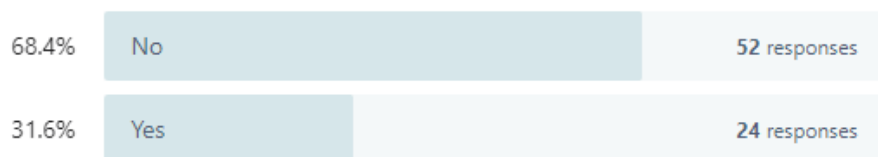
'Proposal 3 – That all loading bays across the county excluding shared use bays should operate 24 hours a day, seven days a week.'

Shrewsbury BID objects to the proposal that all loading bays across the county excluding shared use bays should operate 24 hours a day.

BID has requested member feedback on this proposed change and results show 68% of businesses who responded are against the proposal to extend loading bay hours to 24 hour usage (see below image).

✓ 2 Do you support Shropshire Council's proposed change to extend loading bay hours to 24 hour loading only use?

76 out of 77 people answered this question



We instead propose that loading bay usage should be changed to 7am – 7pm (from the current 7.30am-8pm) with general parking permitted in loading bays outside of these hours.

Additionally, BID strongly suggests additional morning enforcement hours on loading bay usage. Currently, many town centre loading bays are blocked by vehicles until well past 7.30am (current start time for loading bay usage) showing that without enforcement, loading bay times are not being adhered to and businesses are unable to unload without delay.

Sarah Dodds

From: Kevin Aitken
Sent: 04 November 2019 08:14
To: Sarah Dodds
Subject: FW: [CAUTION] Loading Bays Shrewsbury/Shropshire

Sarah
I think this needs to be logged as a comment to the parking strategy amendments (24 hour loading bays).

Many thanks
Kevin

-----Original Message-----

From: Steve Davenport
Sent: 30 October 2019 15:20

[REDACTED]

Subject: Re: [CAUTION] Loading Bays Shrewsbury/Shropshire

Hi [REDACTED]

I thank you for your email
Yes we recognise this, and agree,

Steve Davenport,
County Councillor for St Martins, Dudleston, Dudleston Heath, Cabinet member for Highways and Transport Mobile
07944097876 ,

> On 17 Oct 2019, at 18:27, [REDACTED] wrote:

>
> *****
> *****
> ** CAUTION
> ** It has not been possible to verify the sender of this e-mail as the
> sender's
> ** e-mail domain does not have a valid SPF record. This means the
> sender's
> ** e-mail address may be spoofed and used for SPAM or Malware distribution.
> ** Treat the e-mail with caution, and if in doubt contact the sender.
> ** If you need further help please email
> its.helpdesk@shropshire.gov.uk
> *****
> *****

> Hello Steve

> Apologies for contacting you but I have read the Chronicle this evening and am horrified .
> Simply put we have lots of car parks but shops with large deliveries need to be able to unload them .

> I have co-owned and operated [REDACTED] in Claremont street Shrewsbury and stores in surrounding towns for over 30 years .

> We deliver large palletised deliveries or try to on a weekly basis .We rely on the double yellow lines at the end of Claremont Street to unload out of hours as the loading bays are too far away and there are plans to change these double yellow lines to a disabled parking area .If this is the case we will have no way of supply goods into this store and it will inevitably close .

>

> We had a similar problem in Oakengates and despite contacting the local council and several meetings the changes went ahead and we had no option but to close that store.

>

> The loading bay in Willow Street Oswestry directly in front of our store is used regularly by blue badge holders resulting in goods not being delivered .

>

> I think a good supply of blue badge parking is important. My mother would be unable to have her quality of life without one , but use should be restricted to blue badge areas .

> Shrewsbury has plenty of parking for pedestrians but retailers cannot carry large quantities of goods many hundreds of yards.

> We are not a glamorous business but we do serve a large customer base and have done for many years .

> The very fact our deliveries are large reflects we have a significant customer footfall which helps other retailers in the surrounding area .

> I am very concerned by the planned changes and hope Shropshire Council will please take our needs into consideration .

>

> Kindest regards

>

> 

>

>

> Sent from my iPhone

Sarah Dodds

From: [REDACTED]
Sent: 17 October 2019 17:28
To: Tell us
Subject: Amendments to parking strategy

Proposal 3 to extend loading bay restrictions to 24/7 seems to be overkill. Why not designate just a small proportion of loading bays to be 24/7? These loading bays could be painted differently to show they are 24/7. There is no requirement for the full complement of loading bays to be available 24/7 and imposing such a restriction would have a negative impact on residents parking as well as tempting illegal parking in much more inconvenient places.

Regards

[REDACTED]
Shrewsbury

Sarah Dodds

From: ludlowapartment [REDACTED]
Sent: 14 October 2019 09:26
To: Tell us
Subject: Re parking proposals Ludlow

Item 6. Holiday Let parking permit.

We absolutely agree that this should be provided.

Ludlow is very dependent on tourism and by removing the permits only discourages people to visit our wonderful town.

There is firm evidence/statements that guests do not want to leave their cars in long stay car parks a good distance away but are put off repeat booking when they know that it is now £126.00 per week to leave their car near to the property they have booked (Mill Street as the example - nearly 100 metered parking spots and only 3 holiday lets). We want to allow guests to have a digital permit for the duration of their stay and we need to be able to change the vehicle details as one guest leaves and the others arrive on the same day.

Regards

[REDACTED]

Sent from my iPhone

Sarah Dodds

From: [REDACTED]
Sent: 14 October 2019 10:21
To: Tell us
Subject: Re parking for holiday cottages

Hello,

I understand you will be discussing the issue of holiday cottage parking at a meeting on Wednesday. I own a holiday cottage in Lower Corve Street. The removal of the scratch card system for holiday lets has resulted in me losing some bookings. Parking is one of the first questions guests ask me about. Once I have explained that all cars have to be moved to a car park during restricted parking times, which requires a 10 minute walk back to the house I never hear from them again. It really is important for us to have a parking system for our guests in order to stop them going elsewhere.

Thank you.

Regards,

[REDACTED]

Sarah Dodds

From: [REDACTED]
Sent: 14 October 2019 13:15
To: Tell us
Subject: Proposed Changes to Shropshire Council's New Parking Strategy

Dear Sir/Madam

Reference: **Proposal No. 6 - Parking Permits for Holiday Lets**

We write in respect of changes to Shropshire's parking strategy and in particular, Proposal No. 6

As holiday let owners, we heavily rely on "ease of parking" for our guests – guests who primarily bring money into our local economy. The abolition of the "on street" parking scratch cards last year were a massive blow to us. No longer could our guests park along the street immediately outside of the property they were staying at. Their only and cheapest alternative was a 7 minute "up hill" walk away! Not at all convenient and also a worry to them for security in not being able to see their car and have lost bookings because of this.

We understand annual permit concessions will be provided for holiday let properties located within an on street residents' parking scheme (as we are – lower Corve Street, Ludlow – Blue Zone) at a purchase price of £100.00 per year. It is essential that we have the ability to change vehicle registration numbers on a DAILY basis. The majority of guests are short-stays and we therefore need the freedom to change a vehicles registration number on-line at any given time – we **MUST** have flexibility in order for this permit concession to work.

Best regards

[REDACTED]

[REDACTED]

[REDACTED]



Sarah Dodds

From: Shrewsbury Farmers Market [REDACTED] >
Sent: 17 October 2019 19:12
To: Tell us
Subject: Parking Strategy Consultation

Dear Shropshire Council,

In an nutshell the parking pricing in Shrewsbury is putting off many people visiting the town.

Telford is much cheaper and has much to offer.

I believe all parking should be free after 6pm to help out local restaurants and pubs etc who are really struggling especially with the high business rates charged.

If it is a linear parking policy in Shropshire why do market traders in Oswestry get free parking for the day and nothing is offered to the wonderful producers who attend the monthly Farmers Market and Made In Shropshire events in the Square which bring in so many people to the town centre ?

The charging in Raven Meadows is too high also and does not have a cap, this should be set at 4 hours due to the level of payment expected.

Why do Shropshire Council employees at Shirehall get free parking and other public sector workers have to pay ?

Why do you want to knock down Raven Meadows car park which is in a good state of repair and services directly the shopping centres you recently bought ?

Regards,

[REDACTED]

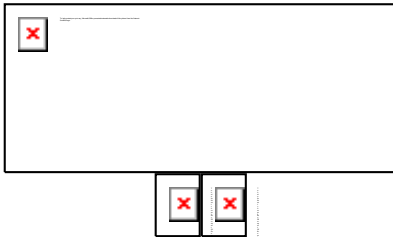
Sarah Dodds

From: [REDACTED]
Sent: 25 September 2019 23:00
To: Tell us
Subject: Parking permits

Could Bridgnorth increase the number of car parks involved in the off site parking permit scheme?
Could Listley Street car park be included as well as Severn Park?
Kind regards

[REDACTED]

Sent from [Mail](#) for Windows 10



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Sarah Dodds

From: [REDACTED]
Sent: 14 October 2019 11:09
To: Tell us
Subject: Parking for holiday let

I agree that holiday let's should be able to have a parking permit and they will need the facility online to be able to change vehicle registration numbers frequently.
Jean Taylor

Sent from my iPad

Sarah Dodds

From: [REDACTED]
Sent: 23 September 2019 18:20
To: Tell us
Subject: Parking consultation

I disagree with Proposal 3 *That all loading bays across the county excluding shared use bays should operate 24 hours a day, seven days a week.*

In the evenings the loading bays in Bridgnorth where I live are not used for deliveries and provide useful additional and convenient parking.
The times on the post signs should reflect the actual hours needed for loading. Drivers can read these and not park in the bays when they are likely to be needed.

The reason why carries no weight:
It is considered that provision for loading should always be available and that there is a need for consistency across the county in order to avoid confusion.

Who considers that provision should always be available?
Where is the evidence to say this is necessary?
Why is there any need for consistency?
Who is likely to be confused? If someone is visiting a Shropshire town for the first time they will read the parking restrictions. If a local from one Shropshire town visits another Shropshire town they too would read the signs.

Furthermore, if these restrictions are imposed then no doubt you will want to enforce them by employing traffic wardens into the evening and night at some expense.

Please take a pragmatic, sensible approach and provide loading bay restrictions when they are needed and not for the bureaucratic reasons suggested.

I downloaded the questionnaire, but despite clicking the edit option could not enter any information, hence this email.

[REDACTED]

Sarah Dodds

From: [REDACTED]
Sent: 02 November 2019 17:21
To: Tell us
Subject: Parking Consultation Proposal 3

Regarding parking in loading bays - I disagree with the suggested proposal.

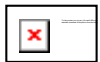
In Bridgnorth, in the evening, there are numerous activities that take place apart from the number of visitors to the various eating and drinking establishments who need parking. There is competition between town centre residents who do not have their own car parking spaces and people visiting the town centre for these other purposes.

I have on occasion toured car parks and on street parking spaces when due to attend a meeting, without success, and have returned home because I could not find a space in a reasonable position. This is in spite of leaving in good time for the start of the meeting.

The loading bays which are available for use after 6pm make a very useful addition to this provision - and I would suggest that there is little or no night-time delivery that takes place in the High Street between 6pm and midnight.

I do not feel that it would cause too much confusion if there were local differences with the hours of availability for these spaces providing that clear signing was provided.

Yours sincerely - Councillor Helen Howell -
Bridgnorth Town Council - (Individual submission)



Virus-free. www.avg.com

Sarah Dodds

From: [REDACTED]
Sent: 19 October 2019 20:15
To: Tell us
Subject: Parking change 6 holiday lets Ludlow

I wish to add my support to the proposed change which will give a permit to my property [REDACTED] Ludlow, that will allow guests to park on street on The Linney. This will help me and them greatly and should help return business to the levels I had before the increase in parking charges last November.

Please note that I will need to be able to access my account/permit digitally to change the registration number for each new guest.

Yours faithfully

[REDACTED]

Sent from my Samsung Galaxy smartphone.

Sarah Dodds

From: [REDACTED]
Sent: 14 October 2019 14:48
To: Tell us
Cc: [REDACTED]
Subject: no. 6 - Parking permits for holiday lets.

Unfortunately I cannot attend today's meeting in the Mascall Centre regarding parking in Ludlow and specifically point number 6 - Parking permits for Holidays Lets.

Here are the points I wish to convey for your consideration:

- 1) Street Parking permits are a must in order to promote my cottage in Ludlow and bring new guests into the town, without this guests will go to "easier locations" away from Ludlow.
- 2) It is unfair that holiday lets are not allowed this facility but other residents are, as holiday let owners we do bring significant revenues to local bars, restaurants and local facilities and this should be fully recognised.
- 3) There will be little impact on overall parking numbers as mosts guests only have 1 car which is the same as one car per residential household at the moment.
- 4) We have had complaints from guests who state that the current arrangements of local car parks are not satisfactory and is not expected for a holiday let. They expect a street permit parking facility like other towns.
- 5) Some guests have also expressed displeasure at leaving their car in an open car park at night from a security aspect.
- 6) It is very important that any street parking permit scheme for holiday lets allows a transferable numberplate facility for guests otherwise we cannot use them.

Please can you therefore approve guest transferable street parking permits for Holiday Lets so that we can promote our business and that of Ludlow as a fantastic and worthwhile place to visit.

Many Thanks

[REDACTED]

Sarah Dodds

From: Kevin Aitken
Sent: 07 October 2019 08:22
To: Sarah Dodds
Cc: [REDACTED]
Subject: FW: Article in Bridgnorth Journal re Parking

Sarah

Please can we log as a comment received to the consultation, although I acknowledge at this stage it does not relate directly to any of the proposed amendments. We will await any outcomes from the drop in session this Wednesday prior to taking any action.

Many thanks
Kevin

From: [REDACTED]
Sent: 07 October 2019 08:02
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Article in Bridgnorth Journal re Parking

Good Morning Both,

Please find attached an email from Cllr Christian Lea regarding an upcoming public consultation.

I am assuming it relates to residents parking scheme.

Regards

[REDACTED]

From: Christian Lea
Sent: 07 October 2019 00:00
To: [REDACTED]
Cc: [REDACTED]
[REDACTED] Philip DUNNE <philip.dunne.mp@parliament.uk>
Subject: Re: Article in Bridgnorth Journal re Parking

Dear [REDACTED]

Thank you very much for your e mail.

It is disappointing that the time of the public consultation was not included in the Bridgnorth Journal. I have been advised that it runs between 2-4pm and I will be in attendance.

Regards
Christian.

Christian Lea
Shropshire Councillor

Bridgnorth East and Astley Abbots Division
Bridgnorth 765116

On 6 Oct 2019, at 11:23, [REDACTED] wrote:

Dear Christian

The above mentions public consultation meeting on 9th October at Bridgnorth Library.

However no time is mentioned. Can you obtain this for me as I have a severely disabled neighbour that wants to attend and is extremely worried that these proposals may even force her and her to move house.

The proposed scheme doesn't take account of the needs of any disabled residents and is discriminatory against these most vulnerable residents.

She has a blue badge, but as this doesn't guarantee a space on the road, last year she opted to take her permit for the raised car park.

They are concerned that these proposals will mean that she may have to park further away from home, where she will then struggle or be unable to walk the distance required. Her biggest fear is becomes house bound, as she suffers with 2 x hip, 1 x knee replacements, surgery on hands and shoulders, and has severe abdominal issues which require constant treatment.

I believe that Shropshire County Council can put disabled parking bays close to peoples homes, but shes concerned that this could and would be used by any other blue badge holders visiting the area.

Please can you provide the time of the meeting so they may attend and provide support for [REDACTED] and, her husband, [REDACTED] in dealing with SCC to find a satisfactory resolution to this matter.

[REDACTED] email copied in on this email to direct contact, her phone is [REDACTED]

Regards and thanks

[REDACTED]

[Sent from Yahoo Mail on Android](#)

Sarah Dodds

From: [REDACTED]
Sent: 23 September 2019 11:03
To: Tell us
Subject: [CAUTION] Proposed changes to Shropshire Council's parking strategy

**
** CAUTION
** It has not been possible to verify the sender of this e-mail as the sender's
** e-mail domain does not have a valid SPF record. This means the sender's
** e-mail address may be spoofed and used for SPAM or Malware distribution.
** Treat the e-mail with caution, and if in doubt contact the sender.
** If you need further help please email its.helpdesk@shropshire.gov.uk

**

I have a specific question regarding the proposed changes to the parking strategy, which is:-
What will happen to professions such as care workers, district nurses and doctors who need to park near to the people they are visiting?

As the manager of a domiciliary care agency I am concerned that the introduction of increased 'pay and display' and parking permits will impact on people requiring visits for health reasons. We already experience problems with parking in some areas and I am worried that the changes will exacerbate the problem.

I do not think that parking should be a factor as to whether a person receives care or not, but it could very well be the case if the added extra cost of parking is not met.

The crisis that is presently hitting social care is well documented and any profit made from care calls is measured in pence not pounds. Year on year we have received uplifts from the local authority which are below the care industry's inflation costs i.e. Shropshire Council's increase for 2019/20 was 3%, whilst National Living Wage increased by 4.9%, Company's pension contributions increased by 1% and costs for CQC registration increased from £2,200 to £5,000. The additional costs for parking would be just another burden on the cash strapped industry.

Would it be possible for domiciliary care workers to receive an exemption from these charges and be issued a permit to be used when they are delivering care?

Kind Regards
[REDACTED]
Allcare Shropshire Ltd



**Amendments to Shropshire Council's parking strategy
Consultation – September to November 2019
Consultation document**

IMPORTANT INFORMATION ABOUT THIS CONSULTATION

Please complete the appropriate sections of this document and return it to:

Freepost RSXA-YGES-CXCE, Tell Us, Shropshire Council, Shirehall, Abbey Foregate,
Shrewsbury, Shropshire, SY2 6BR (no stamp required)

You can also take part in this consultation online at:
www.shropshire.gov.uk/get-involved

The consultation runs from 23 September to 3 November 2019.

As long-standing central Ludlow Residents in Dinham, we have 3 points to address, that might help decisions

PROPOSAL FOR Two cars per residence. In central Ludlow 2 cars are rarely required by residents themselves. Many people living "within the old walls" are in any case retired. Some may find difficulty in accepting the idea of sharing a vehicle or relinquishing past habits. We & our own acquaintances are unaware of the origin of the request, which most residents seem against. If allowed, a second vehicle would be best confined to car parks, & not the busy one in Castle Square. And it does remain wise to have vehicles registered at the central property to minimise fraud. Please also consider the likelihood of growth in need. It happened when parking permits were originally introduced, and the streets were half empty, but only for the first year or two. In Dinham for example there is concern about parking in relation to the new proposal for Castle Lodge to become a hotel / restaurant/bar.

General road parking: There are times of day when it has been substantially easier to park in Old Ludlow since the recent changes. THIS IS GOOD: the intention is to allow people to park, not block the spaces. When the sun shines they seem to fill completely!. A little recognised aspect is that the changes have also allowed residents to use their cars during the day & park on return. So no-one is prone, as in the past, to avoid driving their cars during the day, which contributed to the blocking of parking places for many of the busiest hours. The change liberates additional spaces.

On street parking for holiday lets needs careful thought as it presents a great risk of fraud. Repayment annually in arrears is a thought, after submission of proof of let on individual dates., If street parking is allowed at all it should not be at a low price. Perhaps the price could be graded, increasing every 20 day permits for example. Or perhaps holiday-let parking might be confined to the car parks. Many holiday lets are not busy all year.

A related issue: there are a lot of holiday lets already; they alter the character of a town & do not need encouraging. It is preferable to have residents living here.

Wissenschaftliche Grundlagen der Sozialpsychologie
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